Case Study: "Connecting Branches with Centralized Cloud-Based Biometric Attendance System for Himalayan Hotels Pvt. Ltd."

Client: Himalayan Hotels Private Limited
Location: Delhi, India
Industry: Corporate

Introduction: Himalayan Hotels Private Limited is a distinguished hospitality group known for providing premium accommodations and authentic guest experiences across scenic locations in the Himalayas. With a focus on comfort and local charm, each property offers an immersive experience that combines modern amenities with the natural beauty of the region. Dedicated to high-quality service, Himalayan Hotels caters to travellers seeking both adventure and relaxation, making it a trusted name in Himalayan hospitality.

Project Overview:
Himalayan Hotels Pvt. Ltd. approached TechAid to implement a centralized, cloud-hosted biometric attendance system for five branch offices across different cities. The previous attendance setup was cumbersome, requiring HR to rely on local executives for new employee enrolments and attendance reports, often leading to inaccuracies and delays in payroll and leave management.

Challenges and Solutions:
Managing attendance across multiple remote branches posed a logistical challenge. TechAid's solution was a centralized biometric system allowing remote employees to punch in, with all data instantly synced across branches. This cloud-hosted system streamlined attendance tracking, employee enrolment, leave management, and payroll processing, significantly enhancing transparency.

Implementation and Integration:
TechAid set up biometric devices at each location, fully integrated into a cloud platform accessible by HR from any location. Now, new employees are instantly enrolled, and attendance records are consistently accurate and up-to-date, reducing dependency on local administrators.

Outcome:
The newly installed system has transformed the HR operations at Himalayan Hotels, providing ease of management, improving data accuracy, and enhancing operational transparency. This centralized approach eliminated the need for manual updates and ensured that attendance and payroll processes are reliable and efficient across all branch locations.

Client Testimonial:

"Partnering with TechAid has been a game-changer for us. Implementing a centralized, cloud-hosted biometric attendance system across our five branches has transformed our HR operations, making attendance tracking and payroll management seamless and transparent. TechAid's team displayed exceptional expertise in connecting our remote locations, and their solution has lifted a tremendous administrative burden from our local teams. With TechAid, our HR department now has real-time access to accurate data, ensuring efficiency and clarity across our organization. We're grateful for their dedication and professionalism!"

— Management, Himalayan Hotels

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OEM Products Supplied by TechAid

In the successful implementation of advanced technology solutions at Holywater Rishikesh, TechAid leveraged a selection of high-quality Original Equipment Manufacturer (OEM) products. As a registered consulting partner for these esteemed OEMs, TechAid ensured that the resort benefited from cutting-edge technology tailored to enhance guest experience and operational efficiency.

System Integrator Involved:

By integrating these OEM products into the project, TechAid played a vital role in equipping Vileen Rishikesh with state-of-the-art technology. Our partnership with leading OEMs like Honeywell, Matrix, Grandstream, and Linkwave underscores our commitment to providing top-tier solutions that align with the resort's vision of delivering a world-class guest experience.